

	GOVERNANCE POLICY WITH INTERNAL AND EXTERNAL STAKEHOLDERS	Document No.	06.POL.11
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Within the scope of the quality assurance system, Istanbul Beykent University's Governance Policy with Internal and External Stakeholders aims to strengthen collaboration with internal and external stakeholders in areas related to education, institutional management, community engagement, research and development activities, as well as to ensure effective participation of all stakeholders in decision-making processes.

Core Values

The core values on which the University's Governance Policy with Internal and External Stakeholders is based are as follows:

- 1. Participation:** The university supports the participation of all stakeholders in decision-making processes and systematically implements and maintains the established feedback mechanism.
- 2. Continuous Improvement:** The university implements a feedback mechanism in all its processes, allowing stakeholders' experiences and feedback to guide the institution's continuous improvement efforts.
- 3. Sustainable Management:** The University encourages fulfilling its social responsibilities, minimising environmental impacts, and promoting sustainable practices. It collaborates with the community in order to adopt eco-friendly initiatives and contribute to social projects.
- 4. Openness and Transparency:** The university is committed to transparency in its institutional governance processes, including decision-making mechanisms and performance evaluations. It informs its internal and external stakeholders about the processes for achieving the university's objectives.
- 5. Confidentiality:** The university undertakes to respect the confidentiality rights of all stakeholders and to store information securely.
- 6. Collaboration and Communication with Stakeholders:** It represents efforts to improve continuity through collaboration with other educational institutions, non-governmental organisations, and the community.

Governance Policy Strategy with Internal and External Stakeholders

The fundamental components of the Governance Policy with Internal and External stakeholders, centred around the core values of the University, are as follows:

1. Providing information to internal and external stakeholders about the university's vision, mission, strategic objectives, and performance indicators.
2. Establishing an effective communication strategy with all stakeholders to ensure regular collection and follow-up of opinions and suggestions.
3. Organising regular meetings, events, and surveys to encourage greater stakeholder participation in decision-making processes.

Objectives of the Governance Policy with Internal and External Stakeholders

1. Improving collaboration with internal and external stakeholders and working in coordination,
2. Holding regular meetings with internal and external stakeholders throughout the academic year,
3. Evaluating the feedback of internal and external stakeholders and making continuous improvements based on these feedback,
4. Increasing the effectiveness of internal and external stakeholders and Advisory Boards at the University.

Evaluations are conducted to monitor the level of achievement of these objectives, and corrective and continuous measures for improvement are taken when necessary.